



## After Initial Installation

The floor should not be walked on, cleaned or treated with any cleaning products, or covered with mats until at least 24 hours after installation.

## Preventative Care

The use of doormats at all entrance points is highly recommended to reduce the amount of grit and abrasive particles from shoes.

All timber will fade when directly exposed to sunlight and ultraviolet rays. The use of drapes or other systems to protect the floor from excessive sunlight is essential.

The floor also needs to be protected from excessive heat, as well as extreme swings in temperature and humidity.

The use of wide-based plastic furniture protectors is also highly recommended to prevent scratching and indentation from furniture legs. Never drag the furniture.

It is good practice to regularly move the furniture and rugs around so that all parts of the floor are equally exposed to sunlight to maintain the uniformity of the floor.

Never use a mat with a latex or rubber backing because these will stain the floor.

Regular cleaning and the timely removal of abrasive dirt and stains greatly reduces the amount of cleaning required and prolongs the appearance and life of your wood floor.

**Brushed Finish:** This finish doesn't provide as thorough lacquer coverage as a smooth finish. On the tops of the exposed grains the lacquer coverage can be relatively thin, giving less protection against scratching, denting and water absorption. For this reason it is very important that you wipe up all spills immediately, especially from inside the grain grooves and try to ensure that damp items (such as towels) are not left in contact with the floor for extended periods of time.

## Cleaning Recommendations



Dry sweep or vacuum the floor weekly or more often, depending on the amount of dirt and foot traffic.



The floor may be damp mopped if required. Use a clean mop, warm water and a neutral pH detergent; for best results use TarkoClean. Ring out the mop as dry as possible. Disperse the dampness evenly and let the floor dry naturally for half an hour.



For brushed floors, spot cleaning is recommended instead of damp mopping for stubborn or ingrained dirt. This can be one either with a damp (not wet) sponge, or for larger areas, with a spray bottle of water and TarkoClean spread with a dry mop.



Never wet mop the floor or allow pools of water to sit for any length of time. Do not allow water to stand on the joints for long periods of time either. Do not steam clean or steam mop your floor.

Avoid using waxes and polishes which leave residues attracting more dirt.

Mop up any spillages and treat stains immediately using an appropriate cleaning solution.

Use Refresher periodically to revive your floor every 6-12 months in a domestic setting. Heavy traffic areas such as restaurants and retail premises may require monthly treatment whereas moderate use areas such as offices will require treatment every 3-6 months.

After 6-8 applications of Refresher, the floor may need stripping using water with 5% ammonia added, then reapplication of Refresher.



### Recommended Cleaners

Properly maintained floors are the key to ensuring long-term flooring performance and customer satisfaction. Keep your wooden floor in shape with these specially developed wood floor care products:



**TarkoClean** (formerly Bioclean) is an efficient cleaner for all types of hard floors and very economical in use. TarkoClean is used for daily cleaning and is suitable for both domestic and commercial use. Its use is highly recommended over everyday floor cleaners.

TarkoClean is extremely effective against dirt and yet very gentle on the surface layer of the floor. TarkoClean has unique wetting properties and soil release properties that were previously considered impossible to achieve without adding petroleum-based solvents.

TarkoClean is free from organic solvents, colouring agents and phosphates; it is biodegradable and gentle on the skin. For stains we recommend:

Stain Type	Remove Using
Fruit, berries, fruit drink, soft drink, coffee, tea, milk, wine, beer	TarkoClean
Chocolate, fat, grease, oil, shoe polish, scuff marks, tar, asphalt	White Spirits
Inks, dyes, lipstick	Methylated spirits
Urine	TarkoClean
Blood	Cold water

**Coverage** 1 litre concentrate gives approximately 700 litres of diluted solution for normal cleaning.

**Dilution** Normal: 15ml (1.5 caps) to 10 litres of water  
Heavily Soiled Surface: 100ml/10 litres water

**Refresher** - Use Refresher periodically to revive your floor. Refresher cleans, protects and reinforces the varnished surface of your wooden floor and re-establishes its original sheen.

Refresher contains microscopic varnish pigments that will reinforce varnished surfaces and remove thin scratches. The treatment re-establishes the original gloss and shine of the floor and gives a completely new appearance.

If you so wish you can also apply Refresher on newly installed wooden floors as the product penetrates the joints between the boards and provides a certain amount of moisture sealing.

The treatment is simple, quick and involves no expensive preparations or cleaning. Simply vacuum or dry mop the floor and then apply Refresher with a mop, pad or the like. Unlike normal polishes, Refresher contains no wax to make the floor slippery and this also means that the treatment can be repeated frequently without building up thick layers.

It can also be wet mopped or cleaned with TarkoClean between each treatment without dissolving the Refresher.

**Coverage** 1 litre covers approximately 65m<sup>2</sup>.

**Application** Heavy Wear e.g. Retail: Once or twice a month  
Medium Wear e.g. Offices: Every 3 months  
Light Wear e.g. Homes: Once or twice a year



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