

# CARE & MAINTENANCE

EFFECTIVE: OCTOBER 31, 2015



# ASPECTRA™

FIVE

BY METROFLOR

## ASPECTA™ FIVE – GENERAL CARE & MAINTENANCE

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Aspectra™ Five by Metroflor® is manufactured with a high-performance, UV-cured urethane and ceramic bead coating, which provides improved maintenance characteristics and options for the end-user in commercial environments. All floor coverings require some care to look their best, and many problems can be prevented before they occur. The area of usage, type of traffic, and frequency of traffic on the floor will determine the type and frequency of maintenance needed. Proper care and maintenance are an essential part of keeping your Aspectra™ Five flooring attractive and safe. These guidelines will help to maintain the appearance of and extend the life of your Aspectra™ Five flooring.

## ASPECTA™ FIVE – FLOOR-CARE BEST PRACTICES

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- Sweep or vacuum daily; use only vacuums without beater bars.
- Protect the floor from tracked-in dirt and grit particles by using walk-off mats at all outside entrances.
- Use latex-backed mats; avoid the use of rubber-backed mats, as certain rubber compounds can permanently stain vinyl.
- In order to prevent indentations and scratches, provide glass, plastic, felt, or other non-staining cups with flat under-surfaces not less than 2" wide for the legs of heavy furniture or appliances. Equip swiveled-type office chairs and other rolling furniture with broad-surface, non-staining casters at least 2" in diameter. Remove small diameter buttons from the legs of straight chairs and replace with metal or felt glides that have bearing surfaces no less than 1" in diameter.
- Always use the proper equipment... such as the accessories sold at <http://www.1877floorguy.com/flpr.html> (independent website)... to protect the flooring from damage that could be caused by the moving of heavy fixtures or appliances.
- Never use anything coarser than 3M-equivalent red cleaning pads or brushes on Aspectra™ Five resilient flooring (see "Aspectra™ Five – Maintenance Procedures" section).
- Only use Prevail™ Vinyl Stripper, as the use of aggressive strippers, such as mop-on/mop-off, no-scrub and no-rinse strippers, may affect the adhesive bond.
- Protect your floor against burns. Burns from the glowing end of cigarettes, matches, or other extremely hot items can damage Aspectra™ Five floors.
- Do not flood floor or subject to frequent standing water.
- Only use Prevail™ cleaning products, as they are designed for Luxury Vinyl Tile (LVT) floors with urethane coatings.

### NOTES: Stain Removal

To remove stubborn spots and stains from Aspectra™ Five floors, always begin with mild cleaners, such as Prevail™ 1-Step Neutral Cleaner. If such cleaners fail to remove the spots and stains, and "if permitted," use mineral spirits. Do not use harsh solvents, such as lacquer thinner or straight acetone, as these can permanently soften and damage the vinyl surface.

For stubborn spots and stains (such as paints, permanent markers, and dyes), and "if permitted," try applying fingernail polish remover containing acetone (do not use straight acetone) to a soft cloth and rubbing across the affected areas. Subsequent to this cleaning procedure for stubborn spots and stains, please clean the affected area with clear water to remove any residue. Any damage resulting from the use of pure solvents IS NOT covered by the Aspectra™ Five Warranty. Always test stronger cleaning agents on sample pieces or in unnoticeable areas first.

- All Aspectra™ Five floors have good resistance to stains and are not affected by most common spills. However, any spill should be cleaned up immediately. The longer the spilled materials are left on the floor, the greater the risk of permanently staining the floor. For information regarding the proper method or solution to use on a specific stain, contact Aspectra™ Five Customer Service toll-free at 855-400-SPEC (7732).
- Avoid exposure to direct sunlight for prolonged periods. The use of drapes or blinds is recommended during peak sunlight hours. Prolonged exposure to direct sunlight can result in discoloration, and excessive temperatures might cause tiles or planks to expand.

## ASPECTA™ FIVE – MAINTENANCE PROCEDURES

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**Safety:** When performing wet maintenance, always use proper signage and prohibit traffic until the floor is completely dry. Always use caution and follow electrical equipment manufacturer's safety instructions.

## ASPECTA™ FIVE – NO-POLISHING/NO-BUFFING MAINTENANCE OPTIONS

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### Initial Maintenance for a Newly-Installed Floor

1. Allow the adhesive to cure for at least 48 hours prior to wet-cleaning the floor.
2. Thoroughly sweep, dust-mop, or vacuum the floor to remove all loose dirt, dust, grit, and debris.
3. Remove any dried adhesive-residue from the surface with Prevail™ 1-Step Neutral Cleaner, or with mineral spirits applied to a clean, lint-free cloth. Do not allow excessive amounts of solvent to sit on the vinyl or to penetrate the joints of the flooring. NEVER APPLY SOLVENT DIRECTLY TO FLOORING.
4. Damp-mop the floor using Prevail™ 1-Step Neutral Cleaner.
5. If necessary, scrub the floor using an auto scrubber or rotary machine (300 rpm or less) with Prevail™ 1-Step Neutral Cleaner, using the proper dilution ratio and the appropriate scrubbing brush or pad. Fit the buffer with a 3M-equivalent red or white scrubbing pad and work the solution over the floor.
6. Thoroughly rinse the entire floor with fresh, clean water. Remove the dirty residue with a wet-vacuum or with a clean mop and allow the floor to dry completely.



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## Daily / Routine Maintenance

1. Clean entryway walk-off mats to remove dirt, grit, sand and other contaminants from being tracked onto the floor (as needed).
2. Thoroughly sweep, dust-mop, or vacuum (without beater bar assembly) the floor to remove all loose dirt, dust, grit, and debris that can stick to and damage the surface of the floor.
3. Spills should be cleaned up immediately. Spot-clean using Prevail™ 1-Step Neutral Cleaner and micro fiber or preferred mop.
4. Damp-mop the floor on a regular (recommended - daily) basis using Prevail™ 1-Step Neutral Cleaner.

## Periodic Maintenance

1. When necessary, scrub the floor using an auto scrubber or rotary machine (300 rpm or less) with Prevail™ 1-Step Neutral Cleaner, using the proper dilution ratio. Fit the buffer with a 3M-equivalent red or white scrubbing pad and work the solution over the floor.
2. Thoroughly rinse the entire floor with fresh, clean water. Remove the dirty residue with a wet-vacuum or with a clean mop and allow the floor to dry completely.

## ASPECTA™ FIVE - ALTERNATIVE MAINTENANCE OPTIONS

Alternative maintenance options provide end-users with the flexibility of using different methods to maintain their floors, based upon the needs of the area of usage. Aspecta™ Five floors may be maintained using the Prevail™ Finish Option or the Spray Buff Option, as detailed below.

### Prevail™ Finish Option

1. After completing Steps 1 and 2 under the “Initial Maintenance for a Newly-Installed Floor” section, scrub the floor using an auto scrubber or rotary machine (300 rpm or less) with Prevail™ 1-Step Neutral Cleaner, using the proper dilution ratio. Fit the buffer with a 3M-equivalent red or white scrubbing pad and work the solution over the floor to remove contamination and promote adhesion.
2. Thoroughly rinse the entire floor with fresh, clean water. Remove the dirty residue with a wet-vacuum or with a clean mop and allow the floor to dry completely.
3. Apply two or more coats of Prevail™ Matte or Gloss Finish.
4. Apply additional coats of floor finish (only as needed). Refer to Prevail™ Floor Finish label.

### Spray Buff Option

1. After completing Steps 1 and 2 under the “Initial Maintenance for a Newly-Installed Floor” section, machine-scrub the floor with Prevail™ 1-Step Neutral Cleaner, using the proper dilution ratio. Fit the buffer with a 3M-equivalent red or white scrubbing pad and work the solution over the floor to remove contamination and promote adhesion.
2. Thoroughly rinse the entire floor with fresh, clean water. Remove the dirty residue with a wet-vacuum or with a clean mop and allow the floor to dry completely.
3. Using a handheld spray-bottle with Prevail™ Matte or Gloss Finish, and working in small areas (10 x10 foot), lightly mist the floor and buff using an auto scrubber or rotary machine (300 rpm or less) fitted with a 3M-equivalent red pad.
4. Routine (recommended - daily) and periodic maintenance should be performed, as stated in above sections.
5. Machine-scrubbing should always be conducted prior to spray buffing.

### Restorative Maintenance

1. Mix Prevail™ Vinyl Stripper solution per instruction-label. Blockade and set up caution signs. Using a clean, string mop, apply liberal amounts of solution onto the floor and allow to soak per the instructions. Rewet if necessary.
2. Using a low speed machine (300 rpm or less), scrub the floor with a scrubbing brush or pad equivalent to a 3M red pad.
3. Use a wet-vacuum or a clean mop to remove the dirty stripping solution. If the floor begins to dry, it may be necessary to drizzle fresh, clean water onto the stripper solution to remove it.
4. Thoroughly rinse the entire floor with fresh, clean water. Remove the dirty residue with a wet-vacuum or with a clean mop and allow the floor to dry completely.
5. Next, start over by following the Prevail™ Finish Option.

#### NOTES:

Never use a brush or pad more aggressive than a 3M red equivalent. Blue, Green, Brown and Black pads will damage the surface of the floor.